

Improving Student Satisfaction: Using Feedback to Improve Understanding.

Feedback should aim to improve students' understanding of the subject they have chosen to study. Providing prompt and detailed feedback will contribute to students' understanding, but is there anything else you can do? These quick tips are targeted at improving institutions' performance in the National Students' Survey. Further information can be found on the "Engage in Feedback" website.

- Ask students how feedback is helping them. For example, ask them:-
 - a. What part of the feedback helped you most to understand something you had not yet grasped?
 - b. What feedback would you find the most useful on the present assignment?
 - c. What part of the assignment was least clear to you?
- Use whole-group sessions to find out what your students don't understand. Find out what the most commonly occurring issues are and address these in class. Focus your feedback on covering the remaining subjects.
- Remember to remind them that you are providing feedback.

Adapted using Race's making feedback work: a compendium of extracts from Phil's books. Available to download from www.phil-race.co.uk.