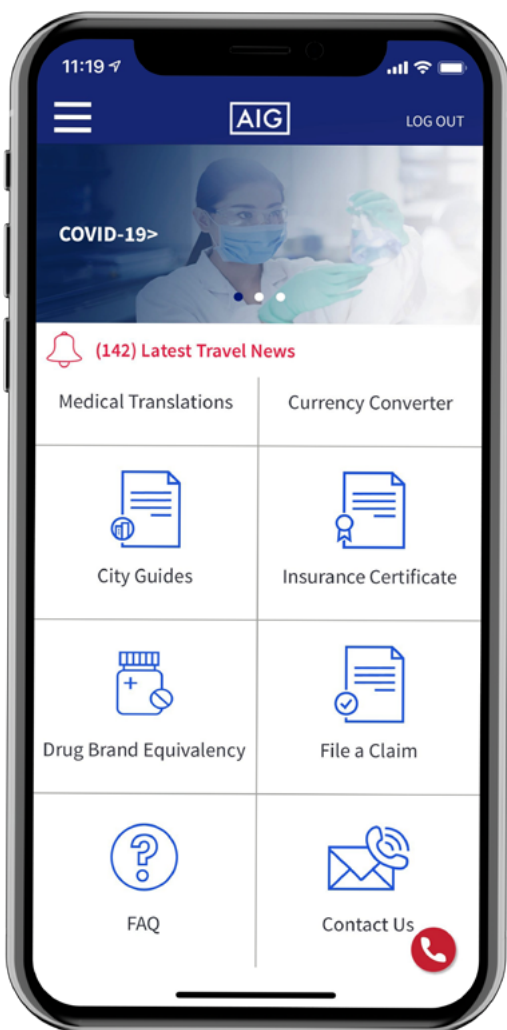




Request an insurance certificate online to help fulfill travel visa requirements

Insured travellers can submit a request for an insurance certificate on the AIG Travel Assistance mobile app*, available for Apple and Android devices. Sometimes proof of travel medical insurance is required when applying for a travel visa and users can now request and store their travel medical insurance certificates directly from their mobile device.



1. Simply tap on 'Insurance Certificate' from the home screen.
2. There are two sections:
 - a. The 'Certificates' section stores all of your existing insurance certificates. Tap on the download icon next to each certificate to download the document to your mobile device or tap on the email icon to share it via email.
 - b. To submit a request for a new insurance certificate tap 'Certificate request form' and complete the form.
3. After you complete the form for your upcoming trip tap on 'Submit.'
4. If your destination country is Russia, Belarus, Ukraine or Switzerland, your application will be processed by our service centre and will be emailed to the address included in your request. For all other destination countries, your insurance certificate will be generated automatically and saved in the 'Certificates' tab.

Contact your agent, broker or AIG representative to learn more.



* The AIG Travel Assistance App is only available to corporate/business travel policyholders. Individual leisure policyholders do not have access to the app. The insurance certificate feature is only available to United Kingdom and France corporate/business travel policyholders.