

# QAA Concerns Scheme

Where an External Examiner has a serious concern relating to systemic failings with the academic standards of a programme or programmes and has exhausted all published applicable internal procedures, including the submission of a confidential report to the Vice-Chancellor, he or she may raise the concern under Quality Assurance Agency for Higher Education (QAA) Concerns Scheme. The University will inform an External Examiner at the point when all internal procedures have been exhausted.

Information on QAA Concerns Scheme can be found at:

[https://www.qaa.ac.uk/docs/qaa/guidance/qaa-concerns-scheme.pdf?sfvrsn=c13dfd81\\_6](https://www.qaa.ac.uk/docs/qaa/guidance/qaa-concerns-scheme.pdf?sfvrsn=c13dfd81_6)

It should be noted that the scheme is concerned only with systemic failings in an institution's management of standards or quality, and therefore should not be used in relation to one-off cases of ineffective practice which would remain at an institutional level.

Examinations Team

January 2021.