



University of
Reading

reading.ac.uk/welcome



When you arrive on campus...



- ✓ **Complete Enrolment in person in the Palmer Building.**
- ✓ **Collect your Campus Card from the Palmer Building.**
- ✓ **Select your optional modules online via the RISIS web portal.**
- ✓ **Download the Welcome app and create your bespoke schedule.**
- ✓ **Download the UoR Student app for news, timetable, maps etc..**
- ✓ **Attend your relevant School/Department induction talks.**
- ✓ **Attend University and Reading University Students' Union (RSU) events.**

Take it all in and enjoy!



Complete Enrolment



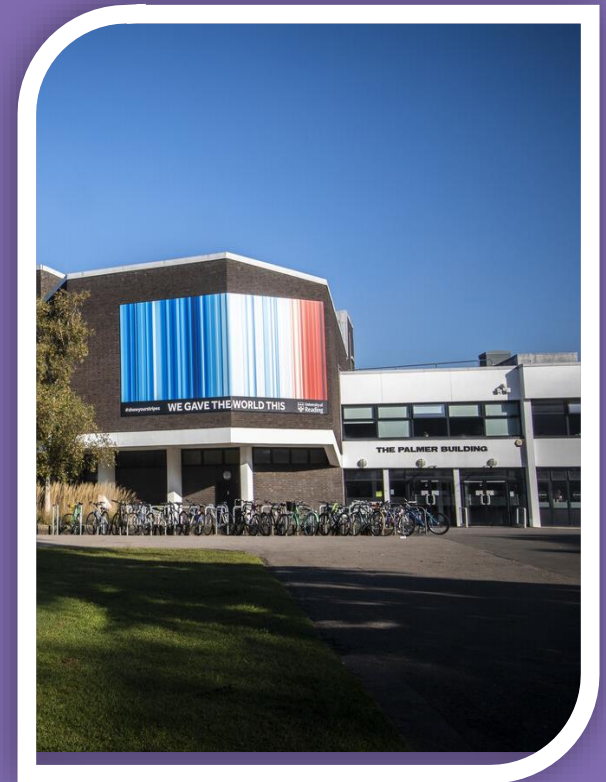
Enrolment takes place in the Palmer Building on Whiteknights campus.

When and where to enrol in-person

Make sure you bring along:

- Photographic ID
- Visa/ Immigration documents if you are a non-UK

Download a map of Whiteknights campus





Module Selection



If you have optional modules as part of your degree, you will have a choice of modules you will need to pick from. This process is called Module Selection. Please note that not all degrees have optional modules – check your [programme spec](#).

The module browser opens **Thursday 14 September** for you to view free modules.

You will need to make your choices during the below timeframes:

- UG students starting Part 0 and 1: 19 - 21 September 2023, closing at 23:59 hrs, UK time.
- PGT students: from 19-28 September 2023, closing at 23:59 hrs, UK time.

Make your selections on the RISIS web portal: risisweb.reading.ac.uk

Need help making your selection?

Read our advice on [Essentials](#) and discuss your options with your academic tutor.



Ready to study?



Develop your study practices

The way in which you learn at university may be quite different from what you're used to. The focus is on independent study. This means it's up to you to ensure you complete the required reading and assignments for your course. Research plays a big part in many courses too, even at undergraduate level, and you'll be expected to find sources of information and cite them in your work.

To give you the best possible start to your course, we encourage you to complete **Study Smart**, a free online course which we've created especially for all new students.

You also have access to the study advice team who can provide bespoke support for your needs: [study advice team](#)



Your timetable for 2023/4



To view your timetable, you will need to:

- ✓ **Compete enrolment in Palmer Building**
- ✓ **Complete module selection**

Returning students will receive their timetables for the 2023/4 academic year on Wednesday 30 August 2023.

Most new students will have complete timetables by Friday 29 September. The latest that all students will have complete timetables is Friday 13 October.

The UoR student app is the easiest way to access your timetable.

need help with your timetable? Please email studenthelp@reading.ac.uk.

- [Timetable FAQs](#)



Stay Informed



Your Welcome App



The UoR Welcome is full of information to help you make the most of your first weeks at university, including:

- Welcome sessions from your academic departments
- Campus maps to help you navigate your way around
- Events hosted by Reading Students' Union
- Create your personalised welcome schedule



Download the welcome app



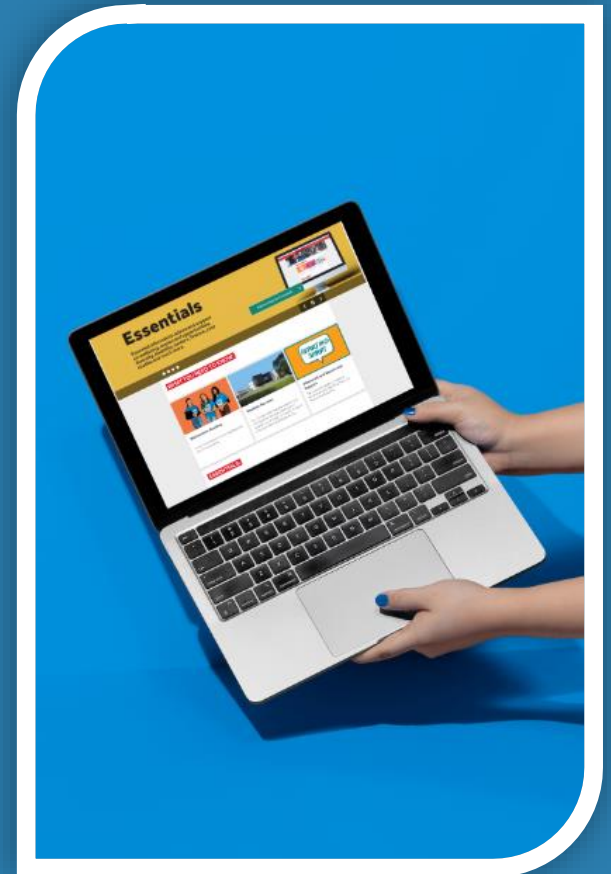


Essentials website

Essentials is your student website and handbook during your time at the University of Reading. Here you will find information on:

- Welcome 2023
- Study support
- Accommodation
- Money support
- International advice
- Disability advice
- Wellbeing and welfare support
- Careers, jobs services
- Opportunities
- And so much more.

reading.ac.uk/essentials





UoR Student app

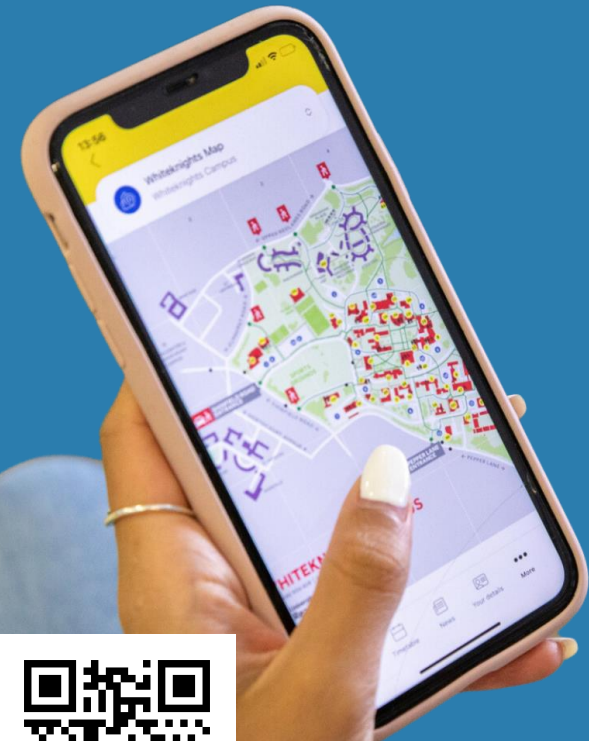


The UoR Student app is available to download as soon as you enrol! The app delivers lots of handy features right at your fingertips including:

- Your student inbox
- Your timetable
- Student news, articles, and events
- Notifications with important information and events
- Campus maps

Download the Student app

Log in using your University username and password.





Support and Wellbeing



Your Student Services

Carrington building on Whiteknights campus is home to student support teams, services, and advice to support you while you are studying.

- ❖ **Student helpdesk**
- ❖ **Wellbeing, Counselling & Welfare**
- ❖ **Student Financial Support**
- ❖ **International student advisory team**
- ❖ **Careers & Placement**
- ❖ **Life Tools programme**
- ❖ **Campus Jobs**

Need help and advice from Student Services?

Email us: studenthelp@reading.ac.uk, Telephone: **0118 378 5555**, 'Ask us a Question' [via RISIS](#).



Your support centre

The Support Centres are your first port of call for all questions, help or advice throughout your time at the University, providing you with the support you need to be successful in your studies and beyond.

The Centres are staffed by **Student Support Coordinators** who can advise you or point you in the right direction for a range of academic and non-academic issues, including:

- **Module and programme advice**
- **Timetable queries**
- **Coursework and exams queries**
- **Exceptional Circumstances**
- **Financial support**
- **Disability assistance**
- **Transfers, suspensions and withdrawals**
- **Academic Engagement**
- **Appeals and complaints**
- **Academic study support**

Contact your support Centre, or visit in-person



Your Academic Tutor

Your academic tutor is a key member of staff within your department working to support your academic, personal, and professional development by:

- **Helping make decisions about your course**
- **Connect you with other academics**
- **Offer guidance on development opportunities**

Your academic tutor is there to support you. You can expect to meet them a few times each year. If you are struggling, they can give advice on what to do and signpost you to appropriate support.

The Academic toolkit can help with your questions



Our campus and community



Welcome to campus

- The University provides an environment that is safe and supports you to fulfil your potential in your studies.
- The University has a zero-tolerance approach to sexual violence, harassment and hate crime and encourages reporting of all incidents.
- We expect all students to behave respectfully and look out for the safety and wellbeing of each other online, on campus and in the local area.

Working together, we can all play a significant part in helping reduce risk and ensuring a safe and supportive community.

Looking after our friends, calling out behaviour that makes others feel unsafe or worried, and being there for each other can make a significant difference.

Some ways you can play a part





Consent Matters

Boundaries, respect, and positive intervention

At Reading, we are committed to creating a safe, fun and respectful environment - where we can all thrive and a community where we all look out for one another. Talking about sex and consent can be difficult, but it is so important that we all build a shared understanding of what consent is, how to respect boundaries and how to positively intervene in a situation.

Consent is agreeing by choice and having the freedom and capacity to choose.

We expect all new students to complete the Consent Matters course



Report & Support

Report incidents of anti-social behaviour on campus.

Any form of sexual misconduct, assault, harassment, hate crime, bullying abuse or discrimination is #Never OK

Report & Support is a tool for staff, students, and visitors to report issues of harassment, bullying, sexual misconduct, hate crimes, and other problematic behaviours.

Users can report with their name and details to receive support from the University, or you can report anonymously: [Report & Support](#)



Support Line

New this year, the Health Assured support service offers students unlimited access to the 247/365 confidential telephone helpline.

0800 023 2466

healthassuredeap.co.uk

Username: **reading** Password: **university** Unique code: **MHA268185**

The service also provides an app covering self-help support on aspects of student life.

Health and lifestyle	Legal information	Study life	Home life
<ul style="list-style-type: none">• Physical health• Sleep• Medical information• Mental health• Critical incidents• Rehabilitation• Addiction• Cancer survivorship• Terminal illness	<ul style="list-style-type: none">• Probate and Wills• Legal queries• Caring for a dependant• Debt and financial• Renting a new home• Landlord and tenant• Motoring queries	<ul style="list-style-type: none">• Managing change• Returning to study• Bullying and harassment• Stress• Coping with deadlines• Managing money• Study patterns	<ul style="list-style-type: none">• Identity and LGBT• Domestic abuse• Discrimination• Childcare• Eldercare• Dependent care• Bereavement and loss• Relationships and marital

Get Togethers during Welcome 2023

▪ Monday- 18 September

- 14:00-15:00 - Disabled Students' Get Together, [Student Opportunities Room 2](#)

▪ Tuesday – 19 September

- 14:00-15:00 - Postgrad Students' Get Together, [Student Opportunities Room 2](#)
- 15:00-16:00 - International Students' Get Together [Student Opportunities Room 2](#)

▪ Wednesday – 20 September

- 11:00-11:45 - First Gen Students' Welcome Social, Palmer 102
- 12:00–12:45 - Under 18 Students' Welcome Social, Palmer 102
- 12:00-13:00 - Mature Students' Get Together, [Student Opportunities Room 2](#)
- 13:00–13:45 - Commuter Students' Welcome Social, Palmer 102
- 14:00-15:00 - Black Students' Get Together, [Student Opportunities Room 2](#)
- 15:00-15:45 - Student Parents' Welcome Social, Palmer 102
- 15:00-15:45 - Young Carers Students' Welcome Social, Palmer 107
- 16:00-16:45 - Care Experienced & Estranged Students' Social, Palmer 107
- 16:00-16:45 - Sanctuary Students' Welcome Social, Palmer 102

▪ Thursday – 21 September

- 13:00-14:00 - Women Students' Get Together, [Student Opportunities Room 2](#)
- 14:00-15:00 - LGBTQ+ Students' Get Together, [Student Opportunities Room 2](#)

▪ Friday – 22 September

- 14:00-15:00-Minority Ethnic Students' Get Together, [Student Opportunities](#)





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