

# What money advice services are available at the University?

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The University offers many sources of support, whether online or on campus covering a wide range of money related topics. There are many options available to you whether you prefer to help yourself through online resources, like Blackbullion, or speak to a member of the Student Financial Support team. Whatever your situation, there is someone who can help.



# Online resources

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## Blackbullion

Blackbullion is a financial education tool that aids students in taking responsibility of their financial future. Made specifically for University students, Blackbullion offers several short relevant courses for you in topics like budgeting and saving.

Blackbullion is free to use by all University of Reading students. Please register at [blackbullion.com](https://blackbullion.com)

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## Money Matters

Here you will find all the money related information you may need while studying at University. From fees to budgeting advice, US Loans, bursaries and awards and your Student Finance Authority there is a whole host of information available.

You can visit the site via [reading.ac.uk/money](https://reading.ac.uk/money)



# On campus resources

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## Student Financial Support Team

Your Student Financial Support team is here to help, advise and support you on a wide range of issues. From fees to bursaries, and loans to debt support. If you find yourself in unexpected financial hardship, please don't hesitate to get in touch.

We have a number of resources available to help you take control of your finances while studying at the University, the team offers:

- Appointments to talk about your finances
- Money health checks
- Budgeting information and advice
- Student loan advice
- Further information on Blackbullion
- Signposting to other advisory services
- Information and signposting to bursaries and scholarships
- Information on the Student Support Fund (Hardship)

For more information on resources offered by the Student Financial Support Team please visit our Money Matters web pages [reading.ac.uk/money](https://reading.ac.uk/money).

You can contact them to make an appointment by calling **0118 378 5555** or emailing [studentfunding@reading.ac.uk](mailto:studentfunding@reading.ac.uk)

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## Reading Students' Union Advice Service

RSU's specialist Money Advisers are trained and experienced in offering free, confidential, independent advice and information on all money related matters. From budgeting to debt management. This also includes funding available outside of the University such, as the Welfare Benefit system.

To make an appointment email [advice@rusu.co.uk](mailto:advice@rusu.co.uk) or call **0118 378 4100**.

<https://www.rusu.co.uk/advice/money/>

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## Student Credit Control


If you are unable to pay either your tuition or accommodation fees, please inform Student Credit Control in the first instance. You can contact them on **studentcreditcontrol@reading.ac.uk** or **0118 378 4244** to make an appointment.

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## Chaplaincy

Our multi-faith Chaplaincy is here to support you in times of need. The Chaplaincy Centre is open between 08:30–17:30 Monday to Friday. They hold weekly events and can provide you access to much needed resources. This includes long-term food packages from Reading's Food Bank, access to family essentials such as baby clothes, nappies and food or a supportive community.

The Chaplaincy can be contacted on by email on **chaplaincy@reading.ac.uk** or phone on **0118 378 8797**.

 For more information, please contact:

**Student Financial Support Team**

Located in the Carrington Building

**studentfunding@reading.ac.uk**

Tel (0118) 378 5555

 **@UniRdg\_Money**

**reading.ac.uk/money**