CMIS Go User Guide

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CMIS Go General information

CMIS Go is a software tool which has 2 distinct uses.

1: It acts as a room tool, where rooms can be booked and general information about both rooms and their bookings can be checked.

2: It acts as a timetable viewer, for both staff & students, where the timetable for individuals (staff & students), modules, programmes and facilities (rooms) can be viewed.

There are 3 types of user on CMIS Go:

Student – both Undergraduate & Post-Graduate. These are users with a Student Number.

Lecturer – this includes both academic and administrative staff. These are users with a staff username and are the main users of the system.

Administrator – These are users with slightly higher privileges, linked to certain departmental (school/office owned) spaces. These elevated permissions are made in agreement with office managers/senior admin staff etc.

You can enter the CMIS Go system using a link found on any of the STARBO Web Pages, including both the Timetabling & Room Bookings page, as well as the main title page. A link to the Room Booking webpage is here.

When you enter CMIS Go for the first time, you will be asked to enter your username and password. If you exit and re-enter, you will not need to log in again, unless you are using a different web-browser.

The first page you see will show the current week, with any bookings or academic sessions which you are linked to, either by way of booking, or if you are a registered attendee. Only weekdays (Mon – Fri) will be shown:
How to book rooms on CMIS Go

Room bookings are currently permitted for Lecturers and Administrators only.

There are 2 ways to book rooms on CMIS Go, and the process is the same for both types of user. Both options will only show rooms which the user is permitted to book.

Use the **Find and Book** option to see all available rooms at any given time.

Use the **Check Availability and Book** option when a specific room is needed, so you can see when it is available.
1: Find and Book

Under the Bookings Tab, select **Find and Book**. This will take a short amount of time to appear, during which a spinning wheel will appear to let you know that it is loading.

A pop up screen will appear with 2 blank fields – ‘Building’ and ‘Number of attendees’:

If you have a preferred building, you can choose this from the drop-down box, but leaving it blank will ensure that availability all buildings is checked.

**Number of attendees is a required field.**

When the relevant details have been added, please press **Next**.

The next screen asks you to choose the date & times of the booking:
Using your mouse, click in the ‘Time’ box, and choose the start time required.

Click in the ‘To’ box and choose the end time required.

Click on the relevant date.

Some dates may be greyed out. In the example above, you will see several dates in April which cannot be selected – these are University Closure days when no rooms can be booked.

While it is possible to choose multiple dates and times, please be aware that the result will only show rooms which are available for all selected dates & times, so you may have more options arranging sessions individually.

Please click Next.

The following screen will show the available rooms for which you have permission to book:

Any room with an asterisk (*) will be a school or department owned space.

Please choose the room you wish to book and press the Next button.

The next screen asks for details of other attendees who you wish to be included on any notifications:
To add a name, type *surname comma first name*. For example, John Smith will be Smith, John.

As you type, the relevant staff member’s name will appear. If there are multiple people with the same name, please choose the one with the correct staff number, which appears after the name. At time of writing, this function can only be used to enter names of staff (not students).

If you are booking on behalf of someone else and do not wish for the event to be shown in your calendar, you can click the ‘dustbin’ icon next to your name (see above), and the session will be removed from your Outlook.

Please click Next.

On the next screen, you will be asked to add details of the event:

Please be aware that details entered here will be publicly viewable, so please do not enter any confidential or personal information.

It will also show you a summary of what is being requested, including the room, date & time, numbers expected and any relevant names attached to the booking.

If any information appears incorrect, please hit the Previous button to correct any inaccuracies. If the summary is correct, click the Book button.
If your booking is successful, you will see a small window confirming this, containing the Booking reference. You, and any named contacts, will also receive an automated email sent to your registered email address containing information of the booking just made:

Please note – for departmental/school owned rooms, unless specifically requested by the owning department, the booking will be confirmed. If you are booking a centrally controlled space, the booking will be provisional, and will be reviewed the following morning before being confirmed, cancelled or amended as appropriate. Bookings which are confirmed at the time of booking will receive an auto-generated message from rooms@reading.ac.uk and bookings which are provisional will receive a similar message telling you the booking has been requested. Any provisional bookings requested will receive a message the next morning notifying you of the outcome of your request.
2: Check Availability and Book

Under the Bookings Tab, select **Check Availability and Book**.

A pop-up box will appear, in which you can select the room you wish to check.

Start by typing the building name, and a list of rooms will appear:

The next screen will ask you to add the number of attendees expected. The maximum size of the room will also be shown.

For **central** rooms, it will also show the position of the building on campus and, by clicking the buttons underneath the map, photos of the room showing the layout and appearance. This function can be used purely to check the room quality and layout, without needing to make a booking:
When the number of attendees has been added, click next.

The following screen will allow you to choose a date. Any dates which are greyed out means the room cannot be booked online:

When the date has been selected click Next.
The following screen will show a graphic display, showing the rooms availability on the selected date. Spaces marked in Yellow are available, and spaces shown in red are booked. In the example below, you can see the room is booked from 10:00 – 12:00 and again from 16:00 – 18:00.

To arrange a booking in an available slot, click in the yellow section where you want the booking to be, and it will be shown in green. You can then drag the block to cover the time required. The following picture shows a booking to be made between 14:00 – 15:00.

When the required time has been selected, press the Next button.

The next screen allows you to add any contacts associated with this booking. Your name already appears, so just add any staff names, if required.

To add a name, type surname comma first name. For example, John Smith will be Smith, John.

As you type, the relevant staff member’s name will appear. If there are multiple people with the same name, please choose the one with the correct staff number, which appears after the name. At time of writing, this function can only be used to enter names of staff (not students).

When names have been entered, please click the Next button.

On the next screen, you will be asked to add details of the event:
Please be aware that details entered here will be publicly viewable, so please do not enter any confidential or personal information.

It will also show you a summary of what is being requested, including the room, date & time, numbers expected and any relevant names attached to the booking. If the summary is correct, press the Book button.

If any information appears incorrect, please hit the Previous button to correct any inaccuracies. If the summary is correct, click the Book button.

If your booking is successful, you will see a small window confirming this, containing the Booking reference. You, and any named contacts, will also receive an automated email sent to your registered email address containing information of the booking just made:

Please note – for departmental/school owned rooms, unless specifically requested by the owning department, the booking will be confirmed. If you are booking a centrally controlled space, the booking will be provisional, and will be reviewed the following morning before being confirmed, cancelled or amended as appropriate. Bookings which are confirmed at the time of booking will receive an auto-generated message from rooms@reading.ac.uk and bookings which are provisional will receive a similar message telling you the booking has been requested. Any provisional bookings requested will receive a message the next morning notifying you of the outcome of your request.

Checking Timetables

Personal Timetable
On the front screen of CMIS Go, your personal timetable for the current week will be displayed. This will include any timetabled sessions you are scheduled to teach/attend, as well as any Room Bookings made in your name or which you have been added to as an extra contact.

If you wish to amend the view, you can choose to look at a specific day, week, month or term.

To do this, hover over the Timetable tab above the coloured bar and select the relevant preference:

**Checking Timetables for Room, Programme, Module, Student and Lecturer**

Timetables for the above can all be checked using the Toggle Timetable function.

On the coloured bar, click the Toggle Timetable button on the right of the coloured bar. This will bring up a window to the right of the screen:
To view the relevant timetable, click on the **Add** button on the bottom right of the screen, and the Add Timetable box will appear:

![Add Timetable](image)

**Room Timetable**

This option gives visibility of all recorded spaces on campus, including those which cannot be booked by the user.

To select the timetable of a specific room, click the Room tab at the top of the box.

Select relevant Building from the drop-down list.

Select relevant Room from drop down list.

Once selection is complete, click **OK**.

The screen will now show the current use of the selected space. To limit the view to the room schedule only, without seeing your personal timetable, untick the **My Timetable** option where shown below.
Hitting **Save** will make the chosen timetable appear on your front screen on return visits to CMIS Go.

If you wish to remove the view of the room, but still want easy access to view the bookings, simply un-tick the box next to the room’s name on the right. To completely remove the room timetable from view, click the bin icon next to the room’s name.

To remove the side bar, you can click the **Toggle Timetable** button again, and the view will return to full screen.

**Checking Programme and Module Timetables**

First, bring up the Add Timetables box, as explained above.

Click on the Module or Programme Tab.

Click in the drop-down list, type in the first 3 letters of the Programme or Module of your enquiry:

Modules and programmes will appear in the list after these have been typed, allowing you to choose the correct one.

While the entire text can be typed, details must match exactly how the programme or module is listed, so choosing from the list may be more successful.
When the relevant programme or module has been chosen, click **OK** and the timetable will appear.

To amend views, please refer to [Room Timetables](#).

**Student and Lecturer Timetables**

- On CMIS Go, all staff are recorded as lecturers, so as well as teaching sessions, the timetable will also show bookings made in the staff members name as well as non-teaching sessions they have been linked to on their calendar.

Bring up the Add Timetable box, as explained above

Click the Student or Lecturer tab.

Start typing the name or the student or lecturer whose timetable you wish to check. The name typed can be either the surname or first name.

In the event of shared names, the staff or student number will also appear, so the correct option can be chosen.

![Add Timetable](image)

When the relevant programme or module has been chosen, click **OK** and the timetable will appear.

To amend views, please refer to [Room Timetables](#).

**Administrative Tools**

Administrators are able to control certain aspects of Departmental (School/Office owned) spaces.

For specific rooms within their department, they can control exactly who is permitted to book them and when, by way of Booking Permissions.

With agreement, they are also able to limit bookings of their spaces to be provisional only, before reviewing and confirming/cancelling the bookings as appropriate.

However, administrators **cannot** change settings of individual spaces (size, layout etc), as all information regarding the estate must be received from the Space & Strategy office.
Booking Permissions

To add and amend booking permissions, hover your mouse over ‘Administration’ and click ‘Booking Permissions’.

In the box which appears, you will see a list of rooms for which you have administrator privileges for (left), as well as the list of names who have been granted permissions and permitted booking times (right):
Booking Permissions by Name (personal)
When adding booking permissions for a room, you will most likely be adding ‘lecturers’ (i.e. ‘normal’ staff).
To do this, ensure the Lecturers tab in the user box is active.
Click in a blank space in the ‘Individual users able to book this room’ box and type in the name, using the surname – comma – space - first name format, and click on the chosen name. In cases where multiple people share the same name, click on the one with the correct username.
In the event of staff members leaving their employment, their names can be removed by clicking the ‘x’ before their name. This will remove their permissions from the relevant room.
Please click save after any additions or removals.

Booking Permissions by Department
If all staff members of a school/department require booking permissions, rather than entering each name individually, it is possible to arrange this by department.
Please click in the select departments box, and start typing the official name of the department, and select the correct entry from the drop-down list.
Please complete this on both the Lecturer and Administrator tabs.
Please click save after any additions or removals.

Room Times
Setting for room availability times are usually set centrally but can be amended if required.
If the room will only be available for booking, for example, on a Friday between 9:00 – 12:00, check the tick box next to the relevant day and amend the start & end times. It is also possible to limit the length of bookings, by selecting an amount of time (in minutes) by entering an amount in the “for Durations Between” columns.
In the example above, when the options for Mon – Fri are not ticked, this means that rooms can be booked at any time on any day, however, once a day has been ticked, permissions will only be for the selected time. For example, if Fri 9:00 – 12:00 is entered and other days are left unticked, the room can only be booked on that day/time and not for the rest of the week.
If room booking times are to be limited for all users, please repeat the selection in all 3 tabs (Administrators, Lecturers & Students).
Press the save button, and the changes will be implemented immediately.

Confirming Provisional Bookings
Some departments may prefer online bookings in their rooms to remain provisional until they have been reviewed.
To arrange this for your department, please tick the provisional only box on the right of the booking permissions screen. When left unticked, all bookings will be confirmed as standard.
To check for provisional bookings, on the front screen of CMIS Go, hover over ‘Bookings’ on the top bar, and click Provisional Bookings:

The next screen will show all provisional bookings in the room for which you are administrator:

When clicking the tick box next to the relevant booking, the Cancel, Confirm & Edit buttons will become active – please click on the required action. If the relevant booking has been made for multiple weeks, the ‘Remove weeks’ button will also become active. The example above shows only bookings for individual dates, so this button remains inactive.

When the necessary action has been completed, the orange ‘P’ showing the provisional status will then change showing the updated status, and a system generated email will be sent to the linked contacts for the session, notifying them of the change.

If further discussion with the contact is needed, please carry this out by email or telephone before changing the status.