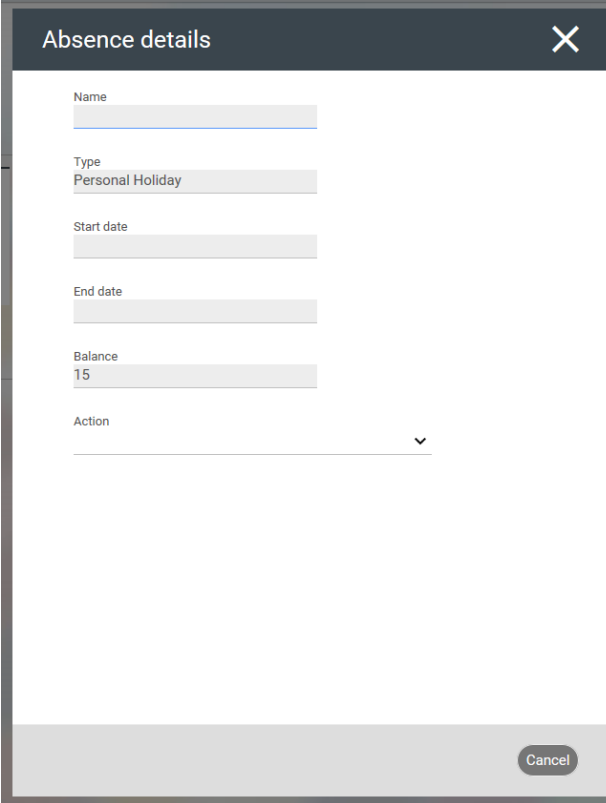


Annual Leave Display Error

Please Note: After the most recent upgrade there is now a display error when authorising or refusing leave in ESS. When you have authorised (or refused) an annual leave request the Absence Details screen will go blank after a couple of seconds and stay showing on your ESS page like below:



The screenshot shows a mobile application window titled "Absence details" with a close button (X) in the top right corner. The main content area is mostly blank, but contains several input fields and a dropdown menu:

- Name: [Empty input field]
- Type: Personal Holiday
- Start date: [Empty input field]
- End date: [Empty input field]
- Balance: 15
- Action: [Dropdown menu with a downward arrow]

A "Cancel" button is located in the bottom right corner of the screen.

You will need to click cancel to leave this screen. Even though the screen went blank and Absence Details screen stayed open the leave has in fact been authorised (or refused) and the leave requester will have received their authorised (or refused) leave email.

When you have done this, the absence request will still be shown in your Task List. This will disappear the next time the tasks screen is loaded. Navigating away from the Tasks screen to one of the other main ESS screens (Personal, Absence, Pay & Benefits, etc.) and then returning to the Tasks screen, will update the list immediately.

We understand this error is confusing and we are in talks with our software provider to get this fixed as soon as possible.