Online enrolment

Instructions and explanations for new undergraduate students

The University asks every student to complete an enrolment process, during which you can confirm or correct your personal details, your academic details and your fee payment details. We hold this information on our central student database, called RISIS and you complete the enrolment process online, using our RISIS student portal.

You can complete the online enrolment process from any computer, anywhere in the world; and you can work through the process in stages, stopping and re-starting as you please.

We ask you to complete online enrolment, pay your fees (or make suitable arrangements with a sponsor to do so) and provide your passport and visa details if you need a visa to study here, or provide photo identification otherwise (e.g. passport or driving licence). Once you have done this, you will be able to collect and activate your University username and email address, and if you are based on the Reading campus for your studies, you will be able to collect your Campus card.

You need to complete this process before the beginning of term. If you haven’t completed the enrolment process, this may affect your funding or some of your associated access such as your Library access. You are welcome to work through the screens at any time, either before arriving here for the start of term, or alternatively once you arrive on campus.

If you can’t use online facilities due to visual impairment or another disability, please contact your Admissions Officer or the University Disability Office.

Please note that these instructions are very detailed. There is a separate page for most screens that you will see. Please use the index to help you to find the areas where you need help. Every screen will also give online instructions so you may find that you only need to refer to one page of these instructions if you need further information. You can print these instructions out.

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How to log in

Please start by going to www.reading.ac.uk/enrol where, as well as a copy of these instructions, you will find a link to the RISIS portal

Please click on the link on that web page which says Log into RISIS portal.

Web links are not enabled in this document, and all images are screenshots only: you must start from the web page and you cannot log in from the picture above. Please also note that some of the screenshots may reference previous academic years – these are for illustrative purposes only.

Enter your log-in details here:

Enter your student number and your date of birth in the named boxes. Your student number is shown on letters that have been sent to you: it may also have been called your Applicant number or Reading ID number and is always eight characters long. Your date of birth must be entered in the format ddmmyyyy. If your birth date was 22 May 1982, you would enter this as 22051982.

Now click on “Log in”.

Problems:

If the screen doesn’t look like the one in the screenshot above, but instead shows Username and Date of birth, you can still use that screen: put your student number as username, and your date of birth as password.

If you have had an error message, please check that you have entered your student number and date of birth exactly as shown above.

If you have still not succeeded in logging in, please click on the link that says “Not sure how to log in? Click here.” You will find some links to use to send us an email to help you. We will reply as soon as possible: we work in office hours. Please note that, for reasons of data protection, we can only reply to the email address we hold against your records on the database.

Please email us rather than phoning us: we may have to make adjustments to the database when you contact us, and this is much easier to do from an email.
Interim programme screen

Not everyone will see this screen, however if you have studied on other programmes at Reading as well as this one then you may see this selection screen now. Select the programme that you need to enrol for and then click on either Temporary Selection (this means you will see this selection screen every time you log in) or Permanent Selection (this means you won’t see this screen again but will only see the records which relate to that one programme that you’ve chosen).

The date given is the date on which you started or will start the course, and the numbers in brackets at the end show the block (joining point) that you started on.

For those who have selected Permanent Selection here, there is a link on the Personal Data screen on the portal which lets you change your settings and return to being given this choice again in future. You will only be able to see the Personal Data link once you have completed online enrolment.

Security password screen

You will now find a box titled “What to do next” where you will be asked to create a RISIS security password.

**Click on set up password.** You have two passwords to log into the RISIS portal because a lot of your data is very personal. You should always protect yourself by making sure that you never give your password out to any other person, not even the staff in ITS or in RISIS; nor should you ever write it down to remember.

**Click on the red link** to create a security password.

On the next screen please enter a password and reminder.
When you click on Store, your settings will refresh and you will be able to see all of the screens that are applicable to you. The next time you log in you will see your own reminder on this screen as shown below:

If you have already logged in once and have already created your RISIS security password, you need to put your new password here. You should be able to see your own reminder text on the left.

If you end up with a blank screen, this is because you did not click on the Go >> button. You must click on the Go >> button to activate your settings.

If you are still having problems, contact the RISIS office on risis@reading.ac.uk or use the RISIS Office link on the error message. We check routinely to find those who have had difficulties and send out system generated emails to offer help.
What to do next

Once you have successfully logged into the RISIS portal you will find a box called Enrolment Overview. This shows the steps that you will need to take to complete your enrolment with the University. An orange box shows that you need to take action; a green box shows that the action is complete and a grey box means that the particular option is not yet available. If you hover the cursor over each box further explanatory text will appear.

Click on the Online Enrolment box to access the online enrolment homepage.

Start of Stage 1
Your home page will look similar to the one above. As you will see, there are different stages to the online enrolment process. You may not be expected to complete all four stages. You will return to this screen at the end of each stage.

**Click on the orange Rules and Regulations box** to start the online enrolment process.

**Problems:**

If you can’t see the container above, this will be for one of three reasons:

- you have already completed online enrolment
- you are not looking at the correct programme records
- you are not expected to complete online enrolment

Staff in the University Admissions Office may override the settings on your records to stop you from completing online enrolment. This may be because you have yet to finalise your funding arrangements, or may be because you have not yet proved that you have met all conditions relating to your application. If you have had a letter from the University Admissions Office asking you to online enrol, however, it is unlikely that they will have overridden your records.

If you have studied on a previous programme at Reading, and you think you have logged into the wrong programme records, then please let us know: we will need to reset your records so that you have to select the appropriate programme of study next time you log in. If this is the problem, or if you have another difficulty, please email us at risis@reading.ac.uk and we will investigate – and resolve – the problem!
Rules and regulations

As a student at the University of Reading you are bound by the University’s Rules and Regulations. You should read the rules and regulations so that you are aware of what is expected of you and what you can expect from your studies and from the University.

You cannot enrol unless you have agreed to the Rules and Regulations and the Regulations of Conduct.

The rules and regulations are held in the University Calendar and this is held online and can be accessed at any time of the year.

When you have read the Rules and Regulations please click on the Confirm button. Your records will note the date on which you confirmed this.
Fair processing

This link shows our policy on what we may do with the data we collect on you, and how you can object to having your data used in any of the ways specified.

Please click the green link to read the notices and then click on Confirm.

At this point your screens are being updated to show us that you have completed this section of online enrolment. You may find there is now a short delay before you return to the starting screen.
You have now completed Stage 1 of online enrolment. Please click on the Finish button to begin the next stage.
Start of Stage 2

The Rules and Regulations box is now green to show that you have completed Stage 1 and you should click on the orange Personal Details link to continue with your enrolment.

This next section is concerned with your personal details. The data that we check or ask you to supply is all used by the University in different processes.
Personal details

Please check and amend your personal details:

Title:

Family name:

Forename(s):

Full name:

(Full name: This is how your name will appear on any official documents produced by the University, such as letters in support of visa applications)

Previous Family name:

(if any)

Date of birth:

Gender:

**If any of the non editable fields are incorrect you must notify the University Admissions Office as soon as possible.**

You are required to provide the following details so that the University can respond appropriately in the event of an emergency. By its very nature an emergency is often unpredictable and difficult to define fully, but it would cover something like a serious illness, an incident or accident, and it would include any event in which your health or life is at risk:

Emergency contact details:

Please provide the contact details of a person (preferably in the United Kingdom) who we may contact in the event of an emergency. This information will be held securely in accordance with data protection legislation and will not be used in relation to academic issues or disciplinary matters.

If a translator will be required, please state which language is spoken.

Emergency contact name:

Relationship to you:

Tel number for emergency contact:

Translator Required:

Member of staff?

Are you, or have you ever been, a member of staff of the University?

If Yes, please enter your 6 digit employee number, if known. Otherwise, please leave this field blank.

The following details are mandatory:

Nationality:

Country of residence:

Please select the country in which you are/were a permanent resident prior to entry to the University.

Store and Continue

(Note: details obscured in this image)
These are the details that we hold about you. We have shown your name, gender and your date of birth. You can’t change these details yourself. If they are wrong, you will need to contact the University Admissions Office. Click on the link below the details to do this.

In the white boxes, you will see your title and a box to put in any previous family name.

Red boxes are mandatory: you must put something in these boxes. We need a contact (preferably in the United Kingdom) if there is a life threatening emergency: please give us a full name (don’t just put Mum, for example, in the name box), how they are related to you (mother, father, guardian, spouse) and a number to contact them on, including any international dialling codes. Please also let us know if your emergency contact will require a translator.

If you are a member of staff here at the University, the IT systems need to know this. Please enter your staff number here (from the front of your payslip) if known.

We need your nationality and the country in which you were a permanent resident before coming to the University.

*If you do not complete the mandatory fields you will be returned to the previous screen.*

Click on Store and Continue.
The University would like to support Care Leavers who study with us. Our definition of a Care Leaver is:

- Someone who has been in Local Authority care for a minimum of 3 months since the age of 14, and
  - Is registered on a full-time undergraduate course, and
  - Is classed as a ‘home’ student, and
  - Is under 25 years of age on 1st August 2018

Your response to this question from your previous enrolment is shown below. If you wish to amend this please do so in the box below.

If you feel you meet the above criteria and would like to access pastoral and/or financial support from the University then please tick the YES box below and you will be contacted by a member of the Student Services team in due course.

If you do not meet the above criteria, or this is not applicable to you, or you would prefer not to say then please tick the NOT APPLICABLE/PREFER NOT TO SAY box.

- Yes
- Not applicable/prefer not to say

Please note that this is a mandatory question so please provide a response to the question. If you do not choose a response you will be taken back to the beginning of the process to start again.
Additional Personal details

If you are happy to do so, please select your religion, sexual orientation and gender identity from the drop down boxes. The information that you provide will be held in confidence. Some information may be released by the University to HESA (Higher Education Statistics Agency), which will use it only in the form of statistical tables. Once you have made your selections, click ‘Store & Continue’

If you do not want to provide this information, select ‘Prefer not to say’ from the drop down boxes and click ‘Store & Continue’.
Student Parents

If you have previously responded to this question during an earlier online enrolment, your current response is shown below. Please provide a response, or update your current response where necessary.

Please note, you can review and update your answer to this question during the course of the academic year by logging into the RISIS Portal, clicking on the Information menu option and selecting Personal Data (this will appear when you are fully enrolled). On this page you will find a link to update your parental responsibility data.

**Parental Responsibility Data:** Prefer not to say

Please indicate whether you have children or other dependants.

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

**Why is this information being collected?**

This information will provide the University with helpful information about the proportion of students who combine parental responsibility with their studies. The data will inform University policy. Information that is provided will be anonymous and only available at a broad summary level. It will not be visible against your individual student record. Please use the 'prefer not to say' option if you do not wish to share this information.

Please indicate whether you have children or other dependants. This can include children of any age, adoptive children, and children for whom you are the legal guardian. If you spend a considerable proportion of your time providing foster care to children you may also wish to answer ‘Yes’ to this question.
Address details (several screens)

The next screens ask you to check your address details. Please check the details we hold for you on the database and update them where necessary. You can change these at any time once you have enrolled.

**Updating addresses**

If an address shown for you is correct, click on Continue. If it is wrong, then please click the Amend button. You will then be asked to choose the country of your address, and then will be taken to a screen to amend your address. If you are amending a UK address, please click on the Get Address button, then follow the instructions on-screen.
Home address

We ask everyone to check their home address. This is the one we would write to in the holidays. It should be your permanent address.
Term time/contact address

If you are booked into University accommodation, you will not be able to change this address: if this is wrong, please use the onscreen link to email the Accommodation Office. Please note that your contact address details will not show your Hall address until you have checked into your Hall of Residence on arrival at the University.

(Note: details obscured in this image)

If you are not in University accommodation, then we will ask you to tell us a little more as shown in the image below.

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TERM TIME ACCOMMODATION

Please indicate the type of accommodation in which you will be living during term time by selecting a code from the drop-down list below:

- Own home (e.g. owned, mortgaged or rented long term)
- Parent/Guardian home
- Private lodgings (e.g. shared accommodation or rented short term during term time)
- Not resident at University - study year away
- Not resident at University - distance learning or working away
- Other
Phone and email details

TELEPHONE & EMAIL DETAILS

Telephone number details

Please select a country dialling code in each field below. You can search by dialling code or country name - start typing either a dialling code or a country name and a drop-down list will appear below the field for you to select the correct code. Please ignore any zeros at the beginning of the code e.g. enter 44 for the United Kingdom dialling code.

Country dialling code for home phone number

Home phone number

Country dialling code for contact phone number

Contact phone number

Country dialling code for mobile phone

Mobile phone number

If you provide a mobile phone number above, you are agreeing to the University contacting you by normal voice communication, although University staff will normally use email to communicate with you.

* Text Messages
  - I am happy to receive text messages from the University
  - I do not wish to receive text messages from the University

You may receive text messages from the University, for example to inform you of late timetable changes, of events which might be of interest, appointment reminders etc. Please tick the option above if you do not want to receive such reminders. You can change this at any time on the Personal Data page.

Email addresses

Please provide at least one email address.

* Personal Email Address

Alternate email address

The University will normally use your University email address to contact you and you are expected to check messages sent to that address. We do need you to provide at least one alternative email address so that we are able to contact you if, for example, you are unable to access your University email account. If any of your contact details (home email address, address details, telephone numbers) change during the year, then please make sure you update your details using the Personal Data option on the portal.

University Email Address

Your University email address will not become live until you have activated your University username and password. You can do this once you have completed online enrolment and shown your photo identification (when you collect your Campus Card).

* Email Agreement
  - Yes
  - No

Before your University email address is activated your personal email address will be made available to Reading University Students’ Union (RUSU) so that they can send you pre-arrival information including ticketing info for welcome week entertainment and details of how to get involved in clubs and societies. Please indicate above whether or not you agree to your personal email address being used in this way.
After the address screens, we show you the phone numbers we hold for you and the email addresses we have for you.

Please enter the international dialling code for any telephone numbers you provide (including UK numbers).

Please enter a personal email address in the relevant box. We need to contact you on that email address if you have any problems at all with your University username and email address. We will also use that email address to contact you before you arrive, and at the end of your course when you are invited to your Graduation ceremony. We also ask you to indicate whether you are happy for your personal email address to be made available to Reading University Students’ Union before you arrive.

You will be given a University of Reading username and email address, but **you will not have access to this** until you have completed all stages of online enrolment, have paid your fees (or made arrangements to have them paid by a sponsor) and have provided your visa and passport details (if you are an overseas student) or photo identification (if you are a home student).

**You’ve asked about text messages: what do you mean?**

We may want to text you at different times: in an emergency, for routine messages such as if your timetable changes (if a tutor is ill, or a room is not available), to ask you about your thoughts on the University, or if you’d like to help us as a student volunteer and so on. Please select the option that suits you best. Remember to update your mobile number if it changes.
Programme details

(Note: screen will vary according to programme taken.)

Please check that we have your programme details shown correctly. These details are used for calculating the fees you need to pay. It can take a few days before the change is updated onto the database if you have transferred from your original programme. You can also check the programme details we hold for you on the main screens of the portal, at any time of the year.

If these details are wrong, you must stop at this point until we have corrected them otherwise you may be charged the wrong fees.

What does it mean when it says ‘Home’ fees?

It means you will pay the lower rate of fees, which is applied to students from the UK or the European Union. The three fee levels are Home, Overseas and Channel Islands/Isle of Man. It does not mean that we expect you to live at home, or that we think your home will pay the fees! There is a full explanation of the definition of ‘home’ and ‘overseas’ tuition fees at http://www.ukcisa.org.uk/Information--Advice/Fees-and-Money/Home-or-Overseas-fees-the-basics which you can use to help you if you want to check if you are being charged the correct level of fee.

The information is wrong. What shall I do?

If it’s wrong, we need to correct it before you go any further. Please use the link to inform the University Admissions Office, and let them know what is wrong. They will correct it, and when you log in again, you will see the updated information.
This screen asks a series of questions about your plans for what you’ll do after you finish your course. It helps us make sure we’re getting careers support to students that need it, regardless of what stage of your studies you are at.

Please note that all of these questions are mandatory so please provide a response to the questions. If you do not choose a response you will be taken back to the beginning of the process to start again.

**Question 1a.** Which of the following statements best represents what you are thinking now, about options after your course:

- I am not thinking about it
- I am keen to start exploring some ideas
- I am narrowing down my options
- I know what I want to do after my course
- I’d rather not say

**Question 1b.** Which of the following statements best represents what you are doing now, about options after your course:

- I am not doing anything yet
- I am pursuing work experience (e.g. internships, placements, year in industry, shadowing, volunteering)
- I am pursuing graduate opportunities (e.g. jobs, postgraduate study, travel plans, entrepreneurship)
- I have secured a graduate opportunity for after my course (e.g. jobs, postgraduate study, gap year travel, entrepreneurship)
- I’d rather not say

This screen asks a series of questions about your plans for what you’ll do after you finish your course (first two questions shown above). It helps us make sure we’re getting careers support to students that need it, regardless of what stage of your studies you are at.

This information may be used to inform and tailor the careers support you receive. It will also be used to analyse and evaluate the impact of careers initiatives. This data will not be shared with any external third parties outside of the University without your consent. Data collected may also be used in anonymised form for the purposes of reporting and statistical analysis.

This completes stage 2 of online enrolment: when you click on Continue, there will be a small delay whilst your records are updated.
End of stage 2

You have now completed Stage 2 of online enrolment. Please click on the Finish button to begin the next stage.
Start of Stage 3

Online enrolment

Welcome to the University’s online enrolment process

Please complete the University’s online enrolment process in order to become a fully registered student of the University for the coming year.

Online enrolment involves the four stages shown below, during which you need to check or amend the information we hold about you, or add new data.

Rules and Regulations  Personal Details  HESA Details  Fees

The current stage is highlighted in orange and you can click this stage to complete the required information. Subsequent stages will become available as you complete the previous one.

Not all students have to fill in these screens.

We have to make returns to HESA, the Higher Education Statistics Agency, as part of our statutory obligations. HESA makes use of the information to ensure that universities are providing the correct level of access to students from all backgrounds. For more information on HESA and its function, please go to https://www.hesa.ac.uk/about/regulation/data-protection/notices
Disability

This screen shows what you may have declared as a disability.

Why are you asking this?
We have to collect this information as part of our HESA returns to Government.
What we need to know here is whether we have the correct disability code for you.

What if the information shown is correct?
We hope that we have the correct information in this screen already. If we do, you just need to click on Confirm.

What if the information shown is wrong?
If the information shown is wrong, please click the button marked No, and then click on Confirm. This will take you to a screen which asks you to contact the Disability Office to confirm the correct information. You can use the link in that screen to contact the Disability Office by email; or you can contact the team later if you prefer: but you do need to let the team know that the data is wrong before you start at the University.
Clicking on ‘no’ will not affect the enrolment process: you can carry on with the online enrolment process by clicking on Confirm. If, however, you would like to be sure that the change has been applied to your records, you can wait until your email has been dealt with, then log in again in a few days: you will see the change in place.
Disability Consent

If you have declared a disability, you will see the following screen:

![Disability Consent Screen]

This question asks whether you give consent to your disability information being disclosed to relevant University staff. Please select an option to indicate whether or not you consent to your information being shared and then click the Confirm button. An email will automatically be sent to the Disability Office to inform them if you do not consent to your disability information being disclosed.
Ethnicity

This screen is mandatory if you are a UK/EU student. If you leave it blank you will be sent back to the beginning of Stage 3.

Why are you asking this?
We have to collect this information as part of our HESA return to Government: the information is held within our statistics and your personal details are not linked to those statistics.

What if the information shown is correct?
We hope that we have the correct information in this screen already. If we do, you just need to click on Store & Continue.

What if the information shown is wrong?
Just click on the drop down blue arrow to see the full selection of information, change to the correct group, and click on Store & Continue.

I don’t want to give you this information.
Then please select “Prefer not to say” from the bottom of the list. If you are from the UK, please select “Prefer not to say (UK student)”; if you are from outside the UK, please select “Prefer not to say (EU/International student)”. 
Parental Education

This question is about your parents' level of education. This includes natural parents, adoptive parents, step-parents or guardians who have brought you up. If you do not wish to disclose this information, please select 'Prefer not to say' from the drop down list.

Do any of your parents (as defined above) have any higher education qualifications, such as a degree, diploma or certificate of higher education?

Yes **Mandatory**

Store and Continue

This question is about your parents' level of education. This includes natural parents, adoptive parents, step-parents or guardians who have brought you up. Please select yes if your parents have higher education qualifications. If you do not wish to disclose this information, please select ‘Prefer not to say’ from the drop down list.
Unique learner number

Some UK students have been issued with a Unique Learner Number. This is NOT the UCAS number, the UKPASS number, the UCAS Personal ID or any other number.

For more information about Unique Learner Numbers please see https://www.gov.uk/government/publications/lrs-unique-learner-numbers.

If you have a Unique Learner Number, please enter it here.

If you do not have a number, please leave the field blank.

Click on Store and Continue.
Highest qualification on entry

What is this screen for?

We need to check that we have the right details on the database for the qualifications you had when you arrived. We make a return to HESA about this.

It says that I have a first degree from a UK university but I got a 2:1 in my degree – have you got the wrong details?

No – ‘First degree’ generally means an undergraduate degree. We will have assessed your previous qualifications when we considered your application: we just need to check that we have entered it correctly on the database. If the details shown are wrong, please let us know, but all we need to declare is that you have a previous degree, and its level.

What if the information shown is correct?

We hope that we have the correct information in this screen already. If we do, you just need to click on Confirm.

What if the information shown is wrong?

Please click on the No button, and click on Confirm. This will take you to another page with a pop-up link to email the University Admissions Office: please send the email and let them know what the correct qualifications should be.
### Additional qualifications

Please let us know about any additional qualifications

**Please let us know about any additional qualifications**

Do you hold any additional qualifications (at Level 3 equivalence) not listed on the previous screen?

Examples of additional qualifications include Level 3 BTECs and Diplomas, Graded Dance (Grade 6 and above), Music theory and practical (Grade 6 and above), Cambridge Pre-U and Scottish Advanced Higher.

Please use the List box below to select any relevant qualifications. If you do not have any additional qualifications - then please select **Not Applicable**

- Not Applicable
- List

Please enter the **subject** of the qualification listed above:


Please enter the **grade** achieved in the qualification listed above:


Please enter the **year** that the qualification listed above was achieved:


By clicking **Continue** you are confirming that you hold the above qualification

**Continue**
This is the last section of Stage 3, and your records will update again now. There will be a small delay.
End of Stage 3

You have now completed Stage 3 of online enrolment. Please click to Finish and return to the online enrolment home page.
Start of Stage 4

Online enrolment

Welcome to the University's online enrolment process

Please complete the University's online enrolment process in order to become a fully registered student of the University for the coming year.

Online enrolment involves the four stages shown below, during which you need to check or amend the information we hold about you, or add new data.

The current stage is highlighted in orange and you can click this stage to complete the required information. Subsequent stages will become available as you complete the previous one.

Not all students will need to work through the following screens. If you are studying part time and are paying by the module, rather than paying tuition fees for the year, then you will not see all of the parts of this section.

Click on the orange Fees box to start the process off.
Fees due

This screen shows you the fees which we believe you are due to pay as tuition fees this year. The fees are calculated on the basis of your programme of study and on where you lived when you started here.

You will see that you are either shown as being a Home student, an Overseas student, or a student from the Isle of Man or the Channel Islands.

There is a full explanation of the definition of ‘home’ and ‘overseas’ tuition fees at http://www.ukcisa.org.uk/Information--Advice/Fees-and-Money/Home-or-Overseas-fees-the-basics which you can use to help you if you want to check if you are being charged the correct level of fee.
The information is wrong: what shall I do?

Please click on No, and then Confirm: this will then give you a link to email the University Admissions Office to have the corrections made. Don’t try to continue with online enrolment: we’ll need to get your records right first.
Sponsorship details

This screen shows you any sponsor details which we have for you. If you have a sponsor, who will pay your tuition fees, the top white box will show the details of that sponsor. If you don’t have a sponsor, that box will not appear.
There is then a second box, with a calculation, showing what your total fees are (you confirmed these on the previous screen) and how much of those fees will be paid by your sponsor.

**If you do not have a sponsor then you must pay these fees yourself. A link will let you do this at the end of the process.**

**If you have applied for a Tuition Fee Loan but the details are not shown (or if you intend to apply for a Tuition Fee Loan).**

If you have applied for a Tuition Fee Loan but the details are not shown, or if you intend to apply for a Tuition Fee Loan, then please follow the instructions on the bottom of the screen.
Sponsor consent form

You will only see this screen if you are an international student and have a sponsor.

As the form explains, most sponsors want to know how your studies are progressing. This is usually a condition of their sponsorship. We need your permission to release details of your academic progress to your sponsor.

If you are not willing to allow us to pass information on your studies to your sponsor, you must understand that if your sponsor asks for a report on your progress and you refuse permission for us to send it, then the sponsor may refuse to pay your tuition fees. You may incur immediate personal liability for these fees yourself.
Pay your fees

If you have not got a sponsor, then you will need to pay at least 50% of your overall fee liability before you can enrol fully. The system has already worked out what you need to pay, and this link shows the balance.

If you click Yes, then Continue, you will be taken to a further screen, which then, in turn, links to the Finance Office’s website.

If you click No, then Continue, you will be taken to the last stage of the enrolment process, and will then have a link which you can return to when you are ready to pay your fees.

**IMPORTANT**

We will charge your account in the first week of term. Until then, you are paying in advance against the fees you have to pay. If you log into your Finance account, you will NOT see the amount that you need to pay until after term begins.

You will not be fully enrolled until you have paid the amount shown on this screen. This means that you will not be able to use your email account, or borrow books from the Library, or, if you are in University accommodation, you may not be able to access your room.

**Can I pay for my accommodation at the same time?**

Yes, you can: when you go to the Finance website, you will need to mark that you are paying your tuition fees, but you can pay more than that. Any extra money which you pay will then be allocated to other areas on your account, such as accommodation. You will have to pay the next half of your tuition fees in January.
The University can disclose information relating to your tuition and accommodation fees on request unless you tell us not to do so. The University discloses this information as it often helps students to settle fees, particularly in cases where parents or sponsors are contributing towards costs. Please select an option to indicate whether or not you wish this information to be disclosed in this way, and click ‘Continue’.
Thank you, you’ve finished!

Clicking on Finish will now close off the process of enrolment.

Please note that if you now log off, before collecting your username, then you can still log in using your student number and date of birth, just as you did at the beginning of this process. However, once you have collected your username, you will log in with that username and the password you will set up to go with it.
What next?

Now that you have completed online enrolment, you will see that the Online Enrolment box in the Enrolment Overview is green, to show that the online enrolment process is complete.

Payments to the University

We need your payment against tuition fees to complete your enrolment. If you have already paid 50% of your tuition fees, or you have a sponsor, then the Enrolment Overview will show that Fee Payment is complete. If you haven’t yet paid 50% of your tuition fees, and you don’t have a sponsor, then the Enrolment Overview will remind you that you need to make this payment to enrol fully. Clicking on the orange Fee Payment box will take you to the online Fees Payment site.

Errors

I have already paid my fees: why am I still seeing this screen?

The Finance database and the student database are not directly linked, though there are regular transfers of information. If you have only just paid your fees, it may be that there has been a delay in the transfer from Finance to our database. Please log out and then look again in another day. If you still have the message asking you to make a payment, then please contact the University Admissions Office who will be able to adjust your records on checking the Finance database.
Visa and passport details and Identification check

If you are an international student we need to take a copy of your visa and your passport before you can be enrolled fully. If you had to get a visa to study here, then, when you arrive, please take your passport and visa to the Palmer Building during Welcome Week.

If you are a home student, please take your photo identification (e.g. passport or driving licence) to the Palmer building during Welcome Week.

Once you have done this, the Enrolment Overview will show that the Identification Check is complete.

Username

Once we have received your payment, or have received confirmation from your sponsor, and have had a copy of your visa and passport or photo identification, you will be able to follow a link to collect your University username. Your username will be very important to you. You will use it to access your mailbox for University email; and to log into any computer in the computer rooms on campus, or to access the internet on those computers, or to log onto the wireless networks on campus. You will also use that username to log into Blackboard (our virtual learning facility), student Timetabling, the Finance Office database to access your account with us, and (after you have collected your username) you will use it to log into RISIS, this student database.

Once your username has been generated for you to collect, the Username box in the Enrolment Overview will be orange to show that your username is ready for collection. Clicking on the Username box will take you to another page which will ask you to confirm your student number and your date of birth. It will also ask you what your security password is in RISIS – this is to make sure that you don’t use the same password in this database as you do for every other login. Your username will then be displayed on screen and you will need to make up and enter a password to go with that username. After that, you will always use your University username and password on the first screen of the RISIS portal, and your RISIS security password on the second screen.

Campus card

You will have to collect this card in person from the Palmer building in the centre of the Whiteknights campus. You may have to queue for this – but you can use the opportunity to meet your fellow new students. At the end of the queue, you will have your photo taken and this will be stored on the database for the time that you are here: remember to smile! And once you have done all the things on this page, you will be a fully enrolled student of the University of Reading: welcome, and we hope you enjoy your time with us.