

Management for building services engineering



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Management for building services engineering is a continuing professional development course that is part of MSc Intelligent Buildings at Reading.

This one week course is developed specifically to help the building services engineering sector to expand proficiency in management and supervisory skills in a changing business environment.

Participants will gain the skills to evaluate the nature and practical implications of sound and effective management in the context of the building services engineering sector and its component parts. As leaders and managers they will develop their own vision of a desired future for themselves and their business by being fully aware of a requirement to know and understand best practice now, as well as how to respond to change in a dynamic, expanding and evolving sector of industry.

Outline content

Strategic management

Change management

Risk management and dispute resolution

Effective management

Client management

Principles of marketing

Human resources management

Performance management and motivation

Culture and stakeholder management

The significance or otherwise of corporate social responsibility (CSR)

Communications/ICT and automation

Procurement and installation

Creating effective teams

Decision making

Learning and workmanship responsiveness