The Workplace Forum

1991-1998
Context for WF

“The quest for deriving greater value, productivity and creativity from the workplace is now firmly on the agenda for corporate decision makers...”

Francis Duffy, Chairman of DEGW, 1991
The business workplace

• built environment as a business tool …
• supporting new work processes…
• advances in technology…
• increased mobility …
• more demanding user expectations…
• collaborative working …
The Workplace Forum

- user-focused research and learning association
- major corporations and government departments
- initiated in 1991 by DEGW
- “to advance best practice in the design and change management of the business workplace.”
What and How

• resource of knowledge about workplace design and change management...
• open exchange of information and enquiry...
• between business managers, faculty of academics and practitioners...
• various backgrounds and disciplines...
• learning collaboratively through case studies, visits and workshops
• website and online resource 1998
Who (members)

- ABN Amro
- British Airports Authority
- BBC
- British Airways
- The Boots Company
- BP
- British Telecom
- DTZ
- Dutch Government Building Agency
- Irish Government Office of Public Works
- Irish Life and Irish Estates
- Jones Lang Lasalle
- Lendlease
- Lloyds TSB
- Marks and Spencer
- Norwich Union
- UK Government Home Office, Scottish Office, Ministry of Defence and Property Advisers to the Civil Estate
- Prudential Corporation
- Telecom Eirann
## Key themes

<table>
<thead>
<tr>
<th>Year</th>
<th>Topic</th>
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<tbody>
<tr>
<td>1991</td>
<td>The Procurement of Office Space and Services</td>
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<td>1992</td>
<td>The spatial impact of information technology</td>
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<td>1993</td>
<td>New technology, new organisational structures, new space</td>
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<td>1994</td>
<td>&quot;How Buildings Learn&quot;; Property Performance Measurement</td>
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<td>1995</td>
<td>Beyond facilities - learning from a Media city</td>
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<td>1996</td>
<td>Workplace design: Global or tribal?</td>
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<td>1997</td>
<td>Processes, environments and technologies for collaborative working</td>
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<td>1998</td>
<td>Telework, mediaspaces and tele-collaboration</td>
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