Student Services
Enabling Teaching, Learning & Development

Our Mission

The role of Student Services is to provide:

- Essential **services and operations** that enable staff to teach and assess learning
- Professional **information, advice and guidance** that enable students to access learning, manage their lives and complete their studies successfully
- **Personal and Professional development opportunities** that enable students to build their skills and experience and shape their future goals
- **Professional expertise** to inform University policy and practice and enables other staff to support students

Our Vision

1. **Our staff are:**
   - Responsive and professional
   - Working in partnership
   - Reflective
   - Forward looking

2. **Our business processes and operations are:**
   - Effective
   - Sustainable
   - Aligned with sector standards

3. **Our advice, information and guidance provision is:**
   - Inclusive by design
   - Pro-active and personalised
   - Developmental
   - Enabling for staff

4. **Our Services are:**
   - Accessible
   - Responsive and progressive
   - Engaging and relevant
   - Smart

Find out more: [www.reading.ac.uk/student-services](http://www.reading.ac.uk/student-services)